

TENDER DOCUMENT

FOR

PROVIDING HELICOPTER SHUTTLE

SERVICES DURING

SHRI KEDARNATH JI & Hemkund Saheb

YATRA 2018

This document contains:

- i. Notice Inviting Tender
- ii. General Terms and Conditions

Schedule A

Schedule B

TENDER NO. /UCADA/2018

DATED: 19.03.2018

Last Date for submission of Tender : 30.03.2018 Time: 2 PM

Date for Pre-Bid Meeting : 24.03.2018 Time: 05.30 AM

Date of opening of Tenders: As Follows-

Technical Bid : 02.04.2018 Time : 3 PM

Financial Bid will be intimated by e-mail to the technically qualified bidders.

(Above all activities will be at UCADA office Dehradun)

Uttarakhand Civil Aviation Development Authority

Sahastradhara Helidrome, Mussoorie by pass

P.O. Kulhan, Dehradun, Uttarakhand 248001

Notice Inviting Tender

For Helicopter Shuttle Services for the Shri Kedarnathji Yatra 2018

Last date for filing of Tenders : 30.03.2018 Time : 2 PM

Date of opening of Tenders: As Follows-

Technical Bid : 02.04.2018 Time : 3 PM

Financial Bid will be intimated by e-mail to the technically qualified bidders.

NOTICE INVITING TENDER

1. Uttarakhand Civil Aviation Development Authority (UCADA) invites bids from reputed registered Aviation Companies, which have a minimum fleet of at least TWO (owned) Plus one leased Airworthy light helicopters (for operating the route for which the company is bidding), endorsed on its Non Scheduled Operators Permit (NSOP). Sufficient* number of leased helicopters. (Endorsed in its NSOP) if applied for more than one route.
 - 1.1 The bidders must have at least two owned or leased helipads in Mandakani Valley required for operations at each route.
 - 1.2 The bidders must have required number of pilots having experience of flying in hills for each route applied for (as per DGCA norms.) on their pay roll.
 - 1.3 Interested Companies may bid for flight operations, purely on license basis for the following routes for the year 2018 as detail below.

Note * Minimum number of helicopters

For One route 02 owned + One leased

For Two routes 02 owned + 04 leased

For Three routes 02 owned + 06 leased

- 1) **Guptkashi - Kedarnath**
- 2) **Phata - Kedarnath**
- 3) **Sirsi - Kedarnath**
- 4) **Govindghat - Ghangaria**

2. Sealed Bids are invited for operations in a **two bid format**-i.e. **TECHNICAL** and **FINANCIAL** each filled separately and properly sealed. Both the bids should be placed in a third cover, in the manner specified in the Tender Document. The aforesaid Bids must reach the Uttarakhand Civil Aviation Development Authority office on or before 30th March 2018 **Up to 2 P.M.** The Technical Bids shall be opened by the Tender Opening Committee in the presence of the bidders who may choose to be present through their authorised representatives, on **02nd April, 2018 at 11_A.M.**

Financial bids shall be opened of only technically qualified bidders and time/date of bid opening will be intimated through email. They may choose to be present at the time of opening of financial bid.

- 2.1 A bidder who is eligible to operate on a single route would require furnishing technical and financial bids for one route only.
 - 2.2 A bidder who is eligible to operate on more than one route may submit a separate technical and financial bids for each route;
 - 2.3 A Company which bids to operate in one or more routes shall be required to furnish, along with the Technical Bid, an EMD of only Rs. 2.00 (Two) Lakh in favour of Uttarakhand Civil Aviation Development Authority (UCADA) for each route.
 - 2.4 A company which is technically and otherwise eligible to operate from more than one route, may bid for all three routes (and indicate:)
3. Route will be awarded to the eligible bidder who quote lowest (L1) in tariff per person both ways.
 4. The price to be quoted shall be inclusive of all cost(all Taxes, GST etc). The Operator shall not be allowed to charge more than the combined total price at which the tender is awarded by UCADA. The fare to be quoted shall be uniform for Adult / Children, upto 80 Kg above which RS 150/-per kg is allowed.
 5. a) The routes wise royalty payment to UCADA per passenger on a return ticket shall be as below.

- Guptkashi - Kedarnath - Rs 1000 (plus GST) or 10 % of the ticket price (plus GST) whichever is higher.
 - Phata - Kedarnath - Rs 900 (plus GST) or 10 % of the ticket price (plus GST) whichever is higher .
 - Sirsi - Kedarnath - Rs 800 (plus GST) or 10 % of the ticket price (plus GST) whichever is higher.
 - Govindghat - Ghangaria - Rs 800 (plus GST) or 10 % of the ticket price (plus GST) whichever is higher.
- b) On a one way ticket, the royalty payable shall be 50% of the above rates.
6. The bidder shall operate the helicopter shuttle service in full compliance with NGT requirements as detailed in the general terms and conditions of the tender.
 7. A copy of the Tender Document, along with detailed Terms and Conditions, can be obtained during working hours from the Office of UCADA, against a non - refundable / non - transferrable tender fee of **Rs.5000/-** for each route, or can be downloaded from our website "<http://www.ucada.in>". The downloaded tender form must be accompanied by a Demand Draft for Rs.5000/-, as tender fee, in favour of "UCADA", payable at Dehradun (and enclosed in the Technical Bid).
 8. Any conditional tender or tenders which are not appropriately sealed in the aforesaid two-bid format or tenders not appropriately dropped in the specified Tender Box, or received by post after the specified date and time, shall not be entertained. The scope of the helicopter services, activities and other Terms and Conditions, are detailed in the Tender Document.
 9. A pre bid meeting with the interesting operators will be held at Dehradun on 24th March 2018 at 5.30 PM to consider the suggestions of operators and to make changes, if any at following address.

Chief Executive Officer

Uttarakhand Civil Aviation Development Authority

Sashstradhara, Helidrome, Dehradun

General Terms and Conditions for providing

Helicopter Shuttle Services for Shri Kedarnathji Yatra 2018

1. Bids are invited for helicopter operations on the following four routes for the year 2018:
 - (i) Sirsi - Kedarnath
 - (ii) Guptkashi - Kedarnath
 - (iii) Phata -Kedarnath
 - (iv) Govindghat -Ghangaria

Note: Bidder is required to submit Bid for one or more of the routes.

2. The Bidder should possess a minimum of 2 (owned) +1 (leased) numbers of helicopters, for one route along with all required statutory and other clearances for operational safety etc. from the DGCA, or any other concerned Authority.
3. The Successful Bidder (here in after referred to as '**Operator**') shall be required to park at least three operating helicopters at the location for which the bid is submitted. Each Operator should also be able to arrange a helicopter of the same specifications as approved, to be operated in the event of an emergency or in case the regular helicopter operating on any of the routes becomes un-worthy of flight. The Operator shall operate its helicopter service from the heliports either leased or owned by them.
4. The initial period of license shall be for a period of one year i.e. 2018 (conforming to the Yatra duration, to be notified by the UCADA), which may be extended for a further period of two years, solely at the discretion of the CEO, UCADA, on the **renegotiated** Terms and Conditions as may be agreed to and settled between the UCADA and Operator(s). The Operator(s) shall accept and adhere to all the Terms and Conditions laid down by UCADA, and enter in to **Agreement(s)** with the UCADA in the form at prescribed by the UCADA, for the initial license **term of one year**, within a period of 05 days from the date of award of the Contract; failing which the security deposit in full (i.e.**Rs.50Lakh**) shall be forfeited and credited to the Account of the UCADA. Besides, such a bidder shall be blacklisted for a period of three years.

5. The Company shall carry out the flight operations daily, with least inconvenience to the Yatris, subject to fair weather conditions and clearance by the ATC.
6. Bidders are not permitted to form a consortium to complement their respective areas of expertise or for any other reason(s) such as acquiring the minimum qualification for the tender.
7. Bidders should note that subversion or distortion of information and facts would lead to their disqualification from bidding and also blacklist them from bidding for the future tenders floated by UCADA.
8. **The Bidding Company must fulfil the following eligibility conditions:-**
 - a. The Bidder as a Company must be currently in the business of operating helicopter services under valid Non-Scheduled Operator's Permit (NSOP) of DGCA, India, valid up to 31.12.2018 (supporting documents of NSOP to be enclosed in Technical bid).
 - b. The Bidder must have minimum Three years (03) (2 owned + 1 leased) Single Engine Helicopters endorsed on their NSOP
 - c. Copies of currently valid C of A, C of R, Weight Schedule etc. issued by DGCA and other competent authorities, for the operation must be furnished along with the Technical Bid.
 - d. The bidders must have their Own or Leased Helipad in Mandakini Valley at least two helipads with public amenities as per DGCA norms on a route applied for every route.
 - e. The Bidder must have a minimum flying experience of 3 years of conducting Shuttle Operations.
 - f. Bidder must have their own Pilots cleared for Hill flying Operations on their Payrolls for the last Six (06) Months (Authenticated documents to be furnished in Technical bid).
 - g. All helicopters offered by bidder should have capability to land at Kedarnath with 6 passengers as per DGCA norms and should not be older than 10 years.

- h. The pilots must be duly trained to fly the helicopter(s), possessing a minimum mountain flying experience of 1000 hours at their credit (individually) as on date of issue of tender. (Authenticated documents to be furnished in Technical bid).
 - i. The bidder should have PAN / TAN of Income Tax. (copy to be furnished in Technical bid).
 - j. The bidder should have Goods and Service Tax Registration number. (Copy to be furnished in Technical bid).
 - k. The Bidder must comply with all the mandatory certifications, approvals from the DGCA and other competent authorities.
 - l. The gross turnover of last 3 years of the bidder should not be less than Rs 5 Crores annually.
 - m. The helicopters committed by the selected Heli Operators should not be offered to any other contract during the Yatra period. An undertaking in this regard to be submitted.
 - n. All the documents, including various certificates, attached with the tender must be signed by authorized signatory/Accountable Manager with seal of the Company, and required to be certified by a Notary otherwise shall not be considered.
 - o. If the bidder was debarred/disqualified/blacklisted/grounded by the Govt. of India or any State Govt. or by any Govt. organisation, for security reasons or for financial/unethical practices, as on date of the submission of the bid will be rejected. An affidavit in this regard should be attached.
9. Separate Bids will have to be submitted for each route of operation. The Bidder shall submit the Bid in the **Two-Bid format**: the first part in
- a) sealed envelope super- scribed “TECHNICAL BID” shall contain a) TECHNICAL BID, with all relevant technical details as per **Schedule - A** along with all the relevant supporting documents, background of the Company, specifications of the helicopters etc., and

b) a security deposit in the form of a Bank Draft for Rs. 02.00 Lakh in favour of the UCADA for each route. These condpart- the FINANCIAL BID shall be submitted separately as per Schedule-B, in a separate sealed envelopes super-scribed “ FINANCIAL BID” .Both the covers separately sealed and super-scribed TECHNICAL BID and FINANCIAL BID ,respectively, shall be placed in a third sealed envelope super-scribed (in CAPITALS) as follows:

“TENDER OFFER FOR PROVIDING HELICOPTER SERVICES FROM TO KEDARNATH JI FOR THE SHRI KEDARNATH JI YATRA-18”

The offer, along with the Terms and Conditions duly signed, and enveloped as described above, must be dropped by hand in the sealed Tender Box (clearly marked “TENDER BOX FOR KEDARNATH JI HELISERVICE-YATRA- 2018”) placed in the office of CEO, UCADA at Shastradhara Helidrome, by 2 PM on 30.03.2018 . Alternatively, the sealed Tenders may be sent by Registered Post/ Speed Post/ Courier, addressed to CEO, UCADA (Full address) **The Tenders sent by post must also reach by 2PM, on 30.03.2018** failing which they shall not be entertained. The UCADA shall not be responsible for any Postal Delay. Any conditional tender OR tenders which are not appropriately sealed in the two-bids format, as explained above, OR tenders not appropriately dropped in the Tender Box as advised OR tenders received after the stipulated date and time, shall not be entertained. Any cutting or over writing in the Tender Documents will also make the bid liable for rejection. All the pages of the bids should be serially numbered and stamped by the bidder. **The Technical Bids shall be opened by the Tender Opening Committee, at 11.00 A.M., on 02.04.2018 at Shastradhara Helidrome,** in the presence of the bidders who may choose to be present. The date of opening of Financial Bids shall be intimated only to the bidders who qualify Technical Bid Evaluation.

10. Submission of bid by the Operator will be deemed to mean that the Bidder has accepted all the Terms and Conditions of the Tender Notice. **The Bidder must commit to his bid remaining valid for one year from the date of submission.**
11. Operator will ensure that they take DGCA clearance for Kedarnath helipad also. Operator will strictly comply with all the DGCA rules and regulations.

12. UCADA will reserve the right to impose penalties on the operator in case any violations are found.
13. The Operator shall have to comply with the following requirements during its operations:
 - a. Loading of the helicopter at helipads prior to the flights shall be the responsibility of the Pilot-in-Command, who shall take the deciding call on satisfying himself on all accounts and on behalf of the Operator, for all kinds of safety requirements.
 - b. The flight crew shall be subjected to pre-flight medical check-ups prior to the commencement of the flights for the day, as per DGCA stipulations, and responsibility for the same shall be of that of the Operator.
 - c. Safety briefing of the passengers prior to the flight shall be carried out by the trained and authorized personnel of the Operator. Embarkation/ Disembarkation of the passengers shall be done under the strict supervision of trained and authorized personnel of the Operator.
 - d. The Operator shall conspicuously draw and display in at least two languages (English/Hindi), prior to day's operations, detailed guidelines for operational activities on all helipads of operation, indicating the nature of duties and responsibilities entrusted to its personnel and general coordination procedures including action to be taken during emergencies and also for search and rescue operations.
 - e. Whenever required, the Operator shall obtain due clearance from nearest base IAF, as well as MET information from the detachment based at the relevant stations.
 - f. Spare Forms for reporting the incidents/occurrences must be available with the operating Pilots.
 - g. The number of persons onboard shall be strictly limited to that as laid down by DGCA for every Make/Model of the helicopter, and a copy of the same shall be furnished in advance to the UCADA.

- h. Combined SOP and any other relevant guidelines/instructions as approved by DGCA from time to time, shall be strictly adhered to, in letter and spirit. Deviation, if any, shall require the prior formal approval of DGCA.
 - i. The operator shall be responsible for adequate quantity of ATF at the helipad site.
 - j. The following facilities, duly coordinated with the UCADA / DGCA, shall be provided by the Operator(s):
 - i) Fire fighting equipments and arrangements relating to their operation, as per DGCA Guidelines.
 - ii) Marking of Helipads.
 - iii) Installation of Wind Socks.
 - iv) Check-in counters and display boards.
 - v) Tamper proof refueling arrangements.
 - k. Change of crew will not be allowed with rotor “on” position in a single pilot Configuration.
14. The successful bidder will be required to submit a Performance Bank Guarantee of a Nationalised Bank of Rs 50.00 Lakhs favoring Uttarakhand Civil Aviation Development Authority. The Performance Bank Guarantee of the Operator shall be retained and returned at the end of the license period, if so required as per the terms of Agreement only after satisfaction of UCADA that the operator has not incurred any other financial liability on any account whatsoever. The successful bidder may also furnish a FD of a scheduled Bank duly endorsed on UCADA.
15. No landing charges shall be charged by UCADA for landings made at Kedarnath ji Helipad by the successful bidders.
16. The flying operations shall be governed in full compliance of NGT requirements in regard to height and noise levels given below:
- a) Height - Minimum 2000 feet.

- b) Noise level as per NGT norms.

The successful bidder will also be required to submit the details of flying on a daily basis to UCADA and District Magistrate, Rudraprayag, non-compliance will invite suspension of operations.

17. The CEO, UCADA shall notify the system which shall be followed, from time to time, for the allotment/ reservation/ booking of the seats.

18. It is intended that the booking of Heli tickets shall be done only online exclusively by the Online Ticket Booking Agency appointed by UCADA. The Operator will be entitled to receive the payments for the passengers flown by them on next seventh working day after deduction of royalty due to UCADA.

The Booking Agency will have to print the PAN/AADHAR card details on the ticket and the same would have to be checked and verified by the Concerned Booking Agency at the time of boarding. Any passenger who is below 14 years, will be verified based on the proof of identity of the accompanying parents/guardian.

The GST liability shall be of the Operator.

19. Serially numbered Boarding Passes shall be printed in 3 sections out of which one foil shall be issued to the passenger, the second foil to be retained by the Operator, and the third foil to be handed over UCADA for reconciliation of royalty. All these foils shall be printed distinctively with three different colour schemes depicting "For Passenger", "For Operator" and "For UCADA".

20. The authorized personnel from the UCADA may conduct surprise checks or be present at the counters to ensure that there is no over charging of the authorized passenger fares or any other aberration leading to harassment of the Yatri/passenger or loss of revenue to the UCADA.

21. Operator shall be under obligation to accord preference to the Senior Citizens (more than 60 years old), and differently abled persons and to other persons as may be directed by CEO/Additional CEO, UCADA, while boarding the passengers.

22. During the Yatra period, the Operator will furnish the below stated daily statement, by 1900 hrs every evening, indicating the volume of traffic for the day from all the sorties, to enable the UCADA to regulate Darshans of the Yatris travelling by helicopter.

23. (i) The Bidder shall quote rates of tariff/ ticket prices per passenger (inclusive of all costs), The passenger fares shall not be increased during the period of Yatra. In case Government reduces or withdraws any tax the cost of ticket shall be reduced to the extent of such reduction accordingly by the Operator. The Adult and Child fare shall be the same upto 80 Kg above which Rs 150/- per Kg will be allowed.

(ii) The Operator shall pay royalty on the sale of each ticket as fixed royalty, for the authorized helicopter operations, from Phata, Sersi, Guptkashi and Govindghat as under:

- a) Guptkashi- Rs 1000/- (plus GST) or 10 % of the ticket price (plus GST) whichever is higher.
- b) Phata - Rs 900/- (plus GST) or 10 % of the ticket price (plus GST) whichever is higher.
- c) Sirsi & Govind ghat - Rs 800/- (plus GST) or 10 % of the ticket price (plus GST) whichever is higher.

The above rates of royalty are on a return ticket (both way). For one way ticket, the royalty amount shall be 50% of the above rates.

The royalty amount shall be deducted by the Online Booking Agency of Uttarakhand Government to be nominated for this purpose and shall be directly paid to UCADA. The balance amount of ticket shall be paid to Operator on next day of flying.

The royalty amount has to be deposited on weekly basis

24. The cancellation policy will be same as that of Online Ticket Booking Company/Firm.

25. All other equipment/infrastructure for communication, meteorological facilities, medical facilities, fire-fighting and safe flying operation etc shall be the sole responsibility of the Operator, who shall provide it as per norms prescribed by DGCA/ other agencies. The Operator shall make its own arrangements, at its own cost, for establishing two-way communications to be provided at the helipads and also with the helicopter in operation for communicating the weather conditions, safety measures, etc. Through modern and reliable communication systems It shall also be the joint responsibility of the Operators to formulate a common SOP to co-ordinate their communication/ operations with each other, if any permitted, as also with any Government run or other Helicopters in the area, for smooth, safe and hassle free operations.
26. The Operator shall comply with all laws/ rules made there under/regulations in respect of the following and provide:
- a) Workman's compensation and all other existing laws with reference to employing, safeguarding, insuring and protecting all the employees/ labour engaged by the Operator. It shall insure all its employees/ labour employed/ engaged for any service against third party bodily injury /loss of life during the entire period of such employment /engagement by the Operator and as per statutory provisions.
 - b) Third Party Legal Liability Insurance to indemnify the UCADA of all sums which the Operator shall become legally liable to pay for bodily injury, property damage, baggage loss etc. or any of them, caused by an occurrence arising out of the ownership, maintenance or use of aircraft.
 - c) Passenger Liability Insurance to indemnify in respect of all sums which shall become legally payable for admitted liability of **Rs.10,00,000/-**per passenger or as laid down by the prescribed authority from time to time (whichever is higher),for bodily injury (including death) arising out of contract of carriage of any passenger by an occurrence whilst the passenger is in the care, custody or contract of the Operator.
 - d) Combined Single Limit Insurance Cover(Bodily injury/property damage /baggage loss etc) as mentioned at 23 (b), and (d) above, of a minimum of amount laid down by the prescribed authority.

27. All standard security procedures as advised by the local security authorities, DGCA and BCAS shall be adhered to by the Operator. However, necessary assistance for providing security cover at all the places of operations shall be arranged by UCADA in co-ordination with the Government of Uttarakhand.
28. The Operator shall arrange transportation of seriously ailing pilgrims, physically challenged pilgrims, or officers on duty to and from on the specific authorization of the CEO, UCADA, at the expense of the UCADA at the rate of Rs.70,000/-per flying hour (inclusive of all taxes).
29. The Operator shall ensure availability of stand by helicopter at all times during the Yatra period. Failure to maintain the stand by helicopter in airworthy condition shall be considered as violation of the Contract and may result in imposition of fine and/ or any other penalty deemed fit by CEO, UCADA for uninterrupted shuttle services.
30. The Operator shall carry out its operations in customer(Yatri) friendly manner and ensure that no undue inconvenience/ hardship are caused to the Yatri. In the event of receipt of any complaint regarding inconvenience having been caused to the pilgrims, the matter shall be investigated by the CEO, UCADA, or his authorized representative. In case the complaint pertains to the Operator's crew/ staff, the same shall be investigated by the CEO, UCADA, and if the complaint is found to be genuine, the Operator shall take appropriate action as directed by the CEO, UCADA. The bidder / Operator will be required to promptly furnish information as sought by CEO, UCADA or his authorized representative.
31. The operator shall be responsible to maintain the record and clear all tax liabilities whatsoever may be required under law and also as may be prescribed during the currency of the license period. Any neglect or omission shall hold the operator liable under law.
32. The license shall be co-terminus with the expiry or efflux of the Yatra period and other conditions specified in the Agreement.
33. If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge the obligation, the

affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. The performance of any obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed to, if any, or seven days, whichever is more; either party may at its option terminate the contract.

34. The UCADA shall not be liable for what-so-ever consequences arising out of any accident, incident, mishap, or any event relating to the operation of the helicopter services of the Operator, who shall be solely and exclusively liable for any injury, damage or liability of any kind arising directly or indirectly out of its operations.
35. In case any matter related to deficient heli services is filed by the intending Yatri in any Court of Law/ Forum, it will be the sole liability and responsibility of the Operator to defend the case and pay any compensation/ fine/ refund/ any other such money as may be awarded by the concerned Court/ Forum. In such a case the entire liability shall be of the Operator and UCADA shall not be responsible for the liability/ consequences whatsoever.
36. Any dispute and or difference arising out of or relating to this contract will be resolved through joint discussion of the authorities' representatives of the concerned parties. However, if the disputes are not resolved by joint discussions, then the matter will be referred for adjudication to a sole Arbitrator appointed by CEO UCADA.

The award of the sole Arbitrator shall be final and binding on all the parties. The arbitration proceeding's shall be governed by Indian Arbitration and Conciliation Act 1996 as amended from time to time.

The cost of Arbitration shall be borne by the respective parties in equal proportions. During the pendency of the arbitration proceeding and currency of contract, neither party shall be entitled to suspend the work/service to which the dispute relates on account of the arbitration and payment to the contractor shall

continue to be made in terms of the contract. Arbitration proceedings will be held at Dehradun only.

37. The Contract shall be governed by the laws and procedures established by Government of India, within the frame-work of applicable legislations and enactments made from time to time concerning such techno commercial dealings/processing.

All disputes in this connection shall be settled in Dehradun jurisdiction only.

38. UCADA reserves the right to cancel this tender or modify the requirement.
39. UCADA also reserves the right to modify/relax any of the terms & conditions of the tender by declaring / publishing such amendments in a manner that all prospective parties to be kept informed about it.
40. Any other terms & conditions, mutually agreed to, prior to finalization of the contract shall be binding on the Operator and UCADA, during the period of the contract. Any default of any terms and conditions of the tender will result in Prejection of the bid and forfeiture of EMD/Security deposit, accordingly.
41. NOTE: All the above mentioned work as per tender document is indicative and not exhaustive.
42. Any violation of the Terms and Conditions shall hold the Operator liable for the termination of its license, forfeit of the security deposit, or any other such action as the CEO, UCADA may consider appropriate.
43. Few points such as prior complaint against the operators will also be taken into consideration while awarding the contract.
44. Chief Executive Officer, UCADA shall have the absolute right to reject any bid or all the bids, without assigning any reason, whatsoever and the decision of the CEO will be final and binding. An undertaking to this effect is to be submitted along with the bid.

Chief Executive Officer UCADA

FORMAT FOR TECHNICAL BID

**COMPANY BACKGROUND AND HELICOPTER SPECIFICATIONS TO BE SUBMITTED
ALONG WITH THE BID.**

(Each of the three pages is to be signed separately)

The Bidder is advised to give the necessary information required against the respective columns:

Sl. No	Particulars of information	To be filled by the
1.	Name of the Bidder (Proof of possession of offered Helicopters i.e. Registration Certificate /Lease Agreement to be provided)	
2.	Is your Company holding NSOP from the Regulatory Authority (please attach copy of the same) Date of Initial issue:	
3.	Years in which Heli Shuttle service to Kedarnath operated and Name / Location of Helipad From where operated.	
4.	Annual turnover of the Bidder relating to helicopter operations for the last three Years as per audited balance sheet, (Rs Two Crore per annum) Copy thereof to be attached.	
5.	Location of the Helipad from where the Operations to be carried out and proof of its Ownership or Lease.(to be attached)	
6.	Annual Safety / Surveillance Audit Report for last three years issued by DGCA. (Copies to be enclosed)	2015 2016 2017
7.	Detail of Security Deposit of Rs.2.00 lakh. (Instrument No and date etc)	
8.	Duration of validity of bid (should not Be less than one year)	
9.	Number and Types of Helicopters offered: a. Call Sign/Registration Number of the helicopter: b. Year of Manufacture: c. Manufacturer's Name: (Proof to be enclosed)	
10.	Capacity of helicopters offered: i. Passenger seats available in each helicopter ii. Number of seats offered in each helicopter (excluding crew and attendant) – Min. 06 Seats to be offered.	
11.	Date of issue of Certificate of Air worthiness for each helicopter: (Proof to be attached)	
12.	Date of expiry of Certificate of Airworthiness:	
13.	Copy of hull and crew insurance, indicating Certificate No and its validity:	

14.	Bidder's total fleet of helicopters(with Type and Call Sign):	
15.	Whether the general Terms & Conditions fully acceptable:	
16.	Confirmation regarding provision of the Insurance Cover for helicopter passengers and third party. (undertaking) (Copy of the Policy/Certificate to be attached)	
17.	Confirmation that the bidder shall abide By the requirements laid down by Civil Aviation Regulatory Authority in India: (undertaking)	
18.	Notarised Affidavit stating that Company/Firm is not blacklisted by Government of India or any State Government as per point number 8 (O)	

Note: All the _____
Name _____
Designation _____
Date _____

(Authorized Signatory)

SCHEDULE-B

FORMAT FOR FINANCIAL BID

1. Tariff

Route	Order of preference	Tariff/Ticket Price(inRs.) per Pax. (For Yatra during 2018)	
		One Way	Both Way
Guptkashi to Kedarnath			
Phata to Kedarnath			
Sirsi to Kedarnath			
Govindghat - Ghangaria			

Note: The price is inclusive of royalty payable to UCADA in terms of tender and all taxes and costs.

Declaration: We unconditionally accept all the “General Terms and Conditions” in respect of Tender Notice No.

Signature _____

Name _____

Designation _____

Date _____

(Authorized Signatory)