



**UTTARAKHAND CIVIL AVIATION DEVELOPMENT AUTHORITY
(UCADA)
(GOVERNMENT OF UTTARAKHAND)**

INVITES

REQUEST FOR PROPOSAL (RFP)

FOR

**SELECTION OF HELICOPTER OPERATOR TO OPERATE
HELICOPTER SERVICE BETWEEN
DEHRADUN (SAHASTRADHARA HELIPORT) AND BANBASA
UNDER UTTARAKHAND AIR CONNECTIVITY SCHEME (UACS)**

REF No.: 4103/RFP/DDN-BNSA/UACS/UCADA/2026

ISSUED BY:

CHIEF EXECUTIVE OFFICER (CEO)

**UTTARAKHAND CIVIL AVIATION DEVELOPMENT AUTHORITY (UCADA)
SAHASTRADHARA HELIDROME, P.O. KULHAN, DEHRADUN- 248001, UTTARAKHAND**

08th APRIL 2026

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**Selection of Helicopter Operator to Operate Helicopter Service between DEHRADUN (SAHASTRADHARA)
– BANBASA under Uttarakhand Air Connectivity Scheme**



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The information contained in this Request for Proposal (the “RFP”) document or subsequently provided to Bidders, whether verbally or in documentary form by or on behalf of Uttarakhand Civil Aviation Development Authority, Government of Uttarakhand or any of its employees or advisors (herein referred to as “Authority”), is provided to Bidders on the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided.

The RFP contains brief information about the project. The purpose of this RFP is to provide the Bidder(s) with information that may be useful to them in the formulation of their bids.

This RFP document is neither a contract nor an offer to any party. The purpose of this RFP document is to provide the Bidders with information to assist in the formulation of their Proposal. This RFP document does not purport to contain all the information a Bidder may require. This RFP document may not be appropriate for all persons, and it is not possible for the Authority and their employees or advisors to consider the investment objectives, financial situation and particular needs of each Bidder. Certain Bidders may have a better knowledge of the proposed Project than others. Each recipient must conduct its own analysis of the information contained in this RFP document or to correct any inaccuracies that may appear in this RFP document and is advised to carry out its own investigation into the proposed Project, the legislative and regulatory regimes which apply thereto and by and all matters pertinent to the proposed Project and to seek its own professional advice on the legal, financial, regulatory and taxation consequences of entering into any contract or arrangement relating to the proposed Project.

Information provided in this RFP to the Bidders is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The possession or use of this RFP in any manner contrary to any applicable law is expressly prohibited. The Bidders shall inform themselves concerning, and shall observe, any applicable legal requirements. The information does not purport to be comprehensive or to have been independently verified. Nothing in this RFP shall be construed as legal, financial or tax advice.

The Authority, its employees, advisors or consultants make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage. Neither the information in this RFP nor any other written or oral information in relation to the Bidding Process for implementing the Project or otherwise is intended to form the basis of or the inducement for any investment activity or any decision to enter into any contract or arrangement in relation to the Project and should not be relied as such.

The Authority and its advisors/ consultants/ representatives/ employees accept no liability of any nature whether resulting from negligence or otherwise, howsoever caused, arising from reliance of any Bidder upon the statements contained in this RFP.

The Authority may, at its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, data, statements, assessment or assumptions contained in this RFP or change the evaluation or eligibility criteria at any time or annul the entire Bidding Process.

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The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Bid including costs relating to submission and maintenance of various fees, undertakings and guarantees required pursuant to this RFP and also any cost relating to updating, modifying or re-submitting its Bid pursuant to the RFP being updated, supplemented or amended by the Authority. All such costs and expenses will be incurred and borne by the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process (hereinafter defined).

The Bidders are prohibited from any form of collusion or arrangement in an attempt to influence the selection and award process of the Bid. Giving or offering of any gift, bribe or inducement or any attempt to any such act on behalf of the Bidder towards any officer/employee/ advisor/ representative of the Authority or to any other person in a position to influence the decision of the Authority for showing any favour in relation to this RFP or any other contract, shall render the Bidder to such liability/penalty as the Authority may deem proper, including but not limited to rejection of the Bid of the Bidder and forfeiture of its Bid / Proposal Security.

This RFP document and the information contained herein are confidential and for use only by the person to whom it is issued. It may not be copied or distributed by the recipient to third parties (other than in confidence to the recipient's professional advisor). In the event that the recipient does not continue with the involvement in the Project in accordance with RFP, the information contained in the RFP document shall not be divulged to any other party.



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SECTION A: INFORMATION FOR BIDDERS (IFB):

Chief Executive Officer (CEO), Uttarakhand Civil Aviation Development Authority (UCADA), invites bids, from reputed Operators to Operate Helicopter Service between Dehradun (Sahastradhara Heliport) and Banbasa under Uttarakhand Air Connectivity Scheme. The Authority shall endeavor to adhere to the following schedule:

SN	Milestones	Dates
1.	Date of downloading tender document at uktenders.gov.in	08-04-2026 Time 1500 Hrs.
2.	Last date to send in request for clarifications	12-04-2026 Time 1500 Hrs.
3.	Pre bid meeting	13-04-2026 Time 1200 Hrs. Link for participation in the pre-bid meeting: https://meet.google.com/qwo-dktt-tvm
4.	Last Date for submission of Tender	27-04-2026 Time 1500 Hrs.
5.	Date of opening of Technical Bid	27-04-2026 Time 1530 Hrs.
6.	Last date for submission of documents physically at UCADA	27-04-2026 Time 1500 Hrs.
7.	Date of opening of financial bids	Shall be intimated later by email to the technically qualified bidders.
8.	Letter of Award (LOA)	To be announced
9.	Acceptance of LOA	Within 07 days of Award
10.	Signing of Agreement between Authority & Selected Bidder	Within 60 days of issue of LOA
11.	Validity of Bids	120 days from the Last Date for submission of Bid
12.	Bid Parameter	Bidder quoting the minimum VGF (Viability Gap Funding) per seat shall be the selected bidder
13.	Financial Covenants	Non-Refundable Bid Document Fee: INR 11,800 (Rupees Eleven Thousand Eight Hundred Only) (including GST @18%)
		Bid Security/ EMD: INR 5,00,000/- (Rupees Five Lakh only)

- A. Detailed tender document, along with terms & conditions, can be downloaded from the website www.uktenders.gov.in.
- B. Bids (both Technical as well as financial bid) shall be submitted in electronic format on website www.uktenders.gov.in.

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- C. Pre-Bid Meeting shall be held on 13-04-2026 at 1200 Hrs. in online manner. Link for the participation in pre-bid meeting shall be uploaded on procurement portal prior to the pre-bid meeting date and time. All bidders are requested to visit procurement site for updates regarding the pre-bid meeting.
- D. Interested bidders must send their queries to an email to ucadadoon@gmail.com at least 1 day prior to the pre-bid meeting.
- E. Technical bids will be opened online on 27-04-2026 Time 1530 HRS only in the Office of the CEO, UCADA. In case of holiday(s) on the date of opening of bid, bids will be opened on the next working day at the same time and venue.
- F. Financial bids will be opened online which date and time shall be intimated to the technically successful bidders on a later stage.
- G. Complete bidding process will be on-line, and bidder(s) are not required to submit bid(s), technical as well as financial, in physical form.
- H. Conditional bids and the bids not meeting the qualifying criteria on the date of receipt of bids shall not be opened and shall be rejected.
- I. Any Correspondence, required to be made regarding this NIT, shall only be entertained if it is from the Partner/ Managing Director/ Chairman/ President of the bidding entity or its duly authorized signatory*.

**Authorized Signatory means a person duly authorized by the Competent Authority viz., All Partners of the Firm / Members of Association / Managing Director / Chairperson / Board of Directors through Power of Attorney to sign on behalf of the Firm / Company / Society / Trust / Union.*



SECTION B: INTRODUCTION

1. Background

- 1.1.** Uttarakhand Civil Aviation Development Authority, Government of Uttarakhand (“UCADA” or the “Authority”) having its principal office at Doon Helidrome, Sahastradhara Road, Dehradun is a nodal body under the Government of Uttarakhand (‘the Government’) responsible for development of civil aviation infrastructure and ecosystem in the state. UCADA aims to provide safe, convenient, economical and efficient air travel to all parts of the state.
- 1.2.** In a progressive stride towards international connectivity and tourism, the Government of Uttarakhand has extended an invitation for proposals to establish helicopter operations between Dehradun and Banbasa. By connecting the districts of Uttarakhand and capital of Uttarakhand, this endeavour not only fortifies historical ties but also unlocks new avenues for tourism, commerce, and cultural exchange.
- 1.3.** In pursuance of the above, the Authority has issued this RFP for “Selection of Helicopter Operator to operate Helicopter Service between Dehradun (Sahastradhara) and Banbasa.”
- 1.4.** The Authority intends to award the Project through an open competitive bidding process.
- 1.5.** The Authority shall receive Bids pursuant to this RFP in accordance with the terms set forth in this RFP and other documents provided by the Authority pursuant to this RFP, as modified, altered, amended and clarified from time to time by the Authority (collectively the “Bidding Documents”), and all Bids shall be prepared and submitted in accordance with such terms on or before the date specified for submission of Bids (the “Last Date for submission of Bid”).
- 1.6.** The statements and explanations contained in this RFP are intended to provide a better understanding to the Bidders about the subject matter of this RFP and should not be construed or interpreted as limiting in any way or manner the scope of services and obligations of the Selected Bidder set forth in the RFP or the Authority's rights to amend, alter, change, supplement or clarify the scope of work, pursuant to this RFP or the terms thereof or herein contained. Consequently, any omissions, conflicts or contradictions in the Bidding Documents including this RFP are to be noted, interpreted and applied appropriately to give effect to this intent, and no claims on that account shall be entertained by the Authority.

2. UTTARAKHAND AIR CONNECTIVITY SCHEME (UACS)

2.1. Background

The civil aviation sector in Uttarakhand plays a vital role in enhancing the state's connectivity and infrastructure, owing to its unique and picturesque hilly landscape, which provides huge tourism and other economic opportunities, while also posing transportation challenges.

The capital city Dehradun's Jolly Grant Airport serves as a crucial hub connecting incoming travelers to various attractions and destinations in the State. The Pantnagar Airport, situated in Udham Singh Nagar district, provides access to prominent tourist destinations like Nainital, Jim Corbett National Park, and Ranikhet. Pithoragarh's Naini Saini Airport holds strategic importance due to its proximity to North-East Kumaon region, which boasts of immense tourism potential.

While air connectivity has witnessed significant growth in Uttarakhand, there is an urgent need to connect Dehradun and other major State airports to leading cities across the country and abroad; as well as to establish flight connections between various airports and heliports within the State. This expansion is seen as essential for attracting investments and fostering economic growth.

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Owing to the hilly terrain of the State, fixed-wing aircraft can operate at specific airports only. This presents a favorable scenario for helicopters to step in. Uttarakhand proudly features numerous helipads distributed across the State, playing a crucial role in establishing connectivity to remote areas. This, in turn, would unlock the full potential of Uttarakhand for Investments, tourism, business, and development, presenting abundant opportunities for economic growth and prosperity.

The introduction of the Scheme reflects the State's positive commitment to advancing Uttarakhand's air transportation infrastructure for the benefit of its residents and visitors alike. The primary objective of the Scheme, valid for both fixed wing aircraft and helicopter operations, is to expedite the provision of domestic and international air connectivity to tourist hotspots and other key locations across Uttarakhand that are currently unserved or under-served. It plans to incentivize the same by way of providing financial support to Selected Operators providing air connectivity on UACS Routes.

3. Brief description of bidding process

- 3.1. The Authority has adopted a single-stage two-envelope bidding process (collectively referred to as the "Bidding Process") for selection of the Bidder for award of the Project.
- 3.2. The first part (the "Technical Bid") of the process involves pre-qualification (the "Pre-qualification") of interested parties/ consortia who submit a Bid in accordance with the provisions of this RFP (the "Bidder").
- 3.3. The second part of the process involves the financial proposals (the "Financial Bid") of the Bidders pre-qualified in the Technical Bid. The Technical Bid and Financial Bid shall collectively be referred as Bid (the "Bid").
- 3.4. Bidders may download the Bidding Documents from [<https://uktenders.gov.in>], after payment of Non-Refundable Bid Document Fee, as mentioned in Data Sheet. Bids unaccompanied with the Non-Refundable Bid Document Fee or a receipt of payment thereof shall be liable to rejection by the Authority. The Bidders would be required to furnish all the information specified in this RFP. The Bid shall be valid for a period of not less than 120 (one hundred and twenty) days from the Last Date for submission of Bid.
- 3.5. Bidders must satisfy themselves that they are qualified to bid, and should give an undertaking to this effect in the form at Appendix-I.
- 3.6. At the Pre-qualification stage, the Technical Bids of the Bidders would be evaluated and only those Bidders that are pre-qualified by the Authority shall be eligible for the second part of the Bidding Process comprising opening and evaluation of their Financial Bids.
- 3.7. A Bidder is required to deposit, along with its Bid, a Bid Security, for amount as mentioned in Data Sheet, refundable no later than **180 (one hundred and eighty) days from the Last Date for submission of Bid**, except in the case of the selected Bidder whose Bid Security shall be retained till it has provided a Performance Security. The Bidders shall provide Bid Security in the form of a bank guarantee/FDR/DD acceptable to the Authority in the format provided at Appendix-IV. The Bid shall be summarily rejected if it is not accompanied by the Bid Security.
- 3.8. Bidders are invited to examine the Project in greater detail, and to carry out, at their cost, such studies as may be required for submitting their respective Bids for award of the Project including implementation thereof.
- 3.9. Bids are invited for **"VGF per passenger seat" ("Bid Variable")** sought by the bidder for implementing the Project. The operations period and other terms are pre-determined; the bid variable shall constitute the sole criteria for evaluation of Bids and the Project shall be awarded to the L1 bidder.
- 3.10. In this RFP, the term "L1 bidder" shall mean the Bidder who is seeking the least **"VGF per passenger seat"** and the Project shall be awarded to the L1 bidder.

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- 3.11. The L1 Bidder shall be the selected Bidder. The remaining Bidders shall be kept in reserve and may, in accordance with the process specified in the RFP, be invited to match the Bid submitted by the L1 bidder in case such L1 bidder withdraws or is not selected for any reason. In the event that none of the other Bidders match the Bid of the L1 bidder, the Authority may, in its discretion, invite fresh Bids from the remaining Bidders or annul the Bidding Process, as the case may be.
- 3.12. All pre-bid queries by prospective Bidders must be sent only via email to the following email address given in Data Sheet. The subject line of the email shall clearly read: ***“Selection of Helicopter Operator to operate Helicopter Service between Sahastradhara and Banbasa”***
- 3.13. The Official Website is: <https://uktenders.gov.in>. Bidders are advised to visit this website regularly to keep themselves updated, for any changes/ modifications related to this RFP.

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SECTION C: PROJECT CONTEXT

4. Key Contours of the Project

- 4.1. Helicopter Operations** – Between Dehradun (Sahastradhara Heliport) and Banbasa (Banbasa Helipad) with financial support in the form of Viability Gap Funding (VGF) from Government of Uttarakhand
- 4.2. Airfare:** The selected helicopter operator shall not be allowed to charge Airfare more than maximum Airfare as specified the below table (As per RCS, Ministry of Civil Aviation, Government of India, Version 5.5 – November 2024):

Airfare cap for helicopters

S.No.	Flight Duration (in minutes)	Airfare Cap per RCS Seat (in INR)
1.	00 – 30	2,579
2.	31 – 35	2,996
3.	36 – 40	3,452
4.	41 – 45	3,869
5.	46 – 50	4,285
6.	51 – 55	4,754
7.	56 – 60	5,169
8.	> 60	5,169

- 4.3.** Contract period:1 year + 1 year extension as per mutual agreement of both the parties.

5. Key terms

- a) Operations to be permitted only with helicopter
- b) Minimum passenger seat capacity of shall be quoted by the bidder in the financial bid along with type of proposed helicopter.
- c) The Selected Operator shall be obligated to commence operations on the proposed Route, **after signing of contract agreement, unless any extension is granted by the Authority.** However, the Authority may examine, from time to time, the above-mentioned eligibility conditions and may issue appropriate guidelines/clarifications in this regard.
- d) Within 45 days of issuance of LoA, selected Bidder shall submit the following to the Authority
 - i. Proof of all permissions and permits sought from relevant organizations including AAI, DGCA, etc. for operation of flights on subject route within the stipulated timeline
 - ii. Schedule of flight operations for the next 6 months.
- e) Selected bidder to get exclusivity for VGF on subject route for contract period
 - i. During the contract period, the Authority shall not provide any VGF to any other operator for the subject route.
 - ii. The VGF exclusivity period shall commence after signing of contract agreement, unless any extension is granted by the Authority or as per extension granted by the authority.
 - iii. The Authority at its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to withdraw the VGF /operations (as applicable) without assigning any reason thereof by providing an advance notice of sixty (60) days. However, the Authority shall be liable to make payments for the flights already operated before the cutoff date as mentioned in the aforesaid notice.

5.1. Evaluation Criteria:

The bidders who qualify the technical evaluation round shall only be eligible for the opening of financial cover.

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a. Bidder to quote the following as part of its Financial Bid:

Helicopter proposed to be deployed	One-Way Flight duration for the route (in minutes)	Passenger seats available on one-way flight (A)	Average operational cost of one-way flight (B)	Operational cost per seat (C= B/A)	% VGF sought (D%)	VGF sought per seat on a one-way flight (C*D%)

Note:

- i. All the quoted rates shall be inclusive of GST and all other taxes.
- ii. Bidder quoting the minimum VGF per seat on a one-way flight on the subject route shall be the selected bidder.
- iii. Bidder shall comply by Airfare and VGF cap for helicopters (As per RCS, Ministry of Civil Aviation, Government of India, Version 5.5 – November 2024).
- iv. Any Bidder quoting more than the threshold limits mentioned in RCS, Ministry of Civil Aviation, Government of India, Version 5.5 – November 2024 shall be rejected right away.

6. Authority's Responsibility

- a) Setup a dedicated escrow account for payment to selected bidder.
- b) Pay applicable VGF on monthly basis after verification of the seat deployment data submitted by the selected bidder.
- c) Waiver of User Development Fee (UDF) and Landing and parking charges at State Government's airports, airstrips, heliports and helipads.
- d) No Landing, night parking and royalty charges shall be applicable if the helicopter is flying under UACS.
- e) Hangar charges shall be paid to UCADA as per norms for maintenance or training flights for pilots.

7. Selected Bidder's Responsibility

- a) Deploy quoted helicopter and operate flights on the subject route as per pre-determined schedule
 - The operator must operate a maximum 06 days (to and fro) per week (12 one-way flight) for the awarded route;
 - The VGF payable shall be limited to a maximum of 312 days (to and fro) (624 one-way flight) on the subject route in a given year
 - Considering the fact that demand for air travel is seasonal in nature, the selected bidder shall be free to operate lesser flights in low-demand season and more flights in the high-demand season subject to the limits stated above.
 - The selected bidder may operate greater number of flights in a given year than the required number. However, the VGF payable shall be limited as per the maximum limit stated above.

Note: It is clarified here that "One-way flight" mentioned in the tender document shall mean "one leg" of the route. In case there is no passenger available on the both legs of the route, no flight shall be operated on that day and noVGF shall be payable to the operator. However, the same flight may be operated during the high-demand season.

- b) Abide by all applicable laws and rules for flight operations
- c) Undertake promotional campaigns to ensure maximum demand.
- d) The operator shall inform and take a written approval from authority for non-operations days of helicopter services for scheduled flights.

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- e) Submission of Daily Occupancy Reports and Monthly Occupancy Reports: Bidder shall be responsible for the submission of Daily Occupancy Reports by end of business hours and consolidated monthly reports by 05th day of every month to the Head of Operations or any officer nominated by CEO, UCADA. Bidder shall submit the daily reports through e-mail and consolidated monthly reports via e-mail & certified hard copy along with invoice.
- f) Maintenance of Helicopter:**
- Helicopter shall be released from flight operations in case of urgent/important tasks such as carrying out unscheduled maintenance operations and for tasks such as emergency repairs etc. only on providing a substitute helicopter within 48 Hours and no reimbursement will be made for positioning and de-positioning in this case. In such case prior permission from UCADA would be mandatory. In case of non-compliance, UCADA shall impose penalty as mentioned in the tender document.
 - For scheduled maintenance or servicing and mandatory grounding as per DGCA norms a substitute helicopter need not be provided normally. However, in case of requirement a helicopter has to be provided on 24 hours' notice.
- g) Bidder shall maintain an online ticketing system for helicopter booking services through-out the currency of contract. UCADA shall conduct a time to time audit of the helicopter booking website and any discrepancy found during the audit, the operator shall be penalized for the same or termination of the contract.

8. Payments

- a) From Selected Bidder to Authority – None
- b) **From Authority to Selected Bidder –VGF payable on monthly basis (number of actual one-way flights in the month x Passenger seat capacity per aircraft x VGF per seat on a one-way flight).** VGF Payable to the operator shall be deemed inclusive of GST and all other Taxes.
- c) VGF is applicable per leg of the route.
- d) VGF shall be payable on the seating capacity of the helicopter offered in financial bid irrespective of the booked seats.
- e) Monthly VGF payment shall be made to the selected bidder after certification of occupancy reports by office of UCADA.

9. Penalties

- 9.1.** UCADA will reserve the right to impose penalties on the operator in case of any violations found during the operation of helicopter services. The penalties shall be deducted from the monthly VGF payments payable to the operator.
- 9.2.** Prior to imposing penalty, UCADA at its own discretion may/may not issue a “Show cause notice” to operator for seeking reasons/justifications for such violations.
- 9.3.** In case of non- receipt of reply from the operator within the stipulated period mentioned in show cause notice or receipt of any poorly grounded explanation, UCADA shall be liberty to impose penalty as per following matrix for each violation mentioned here under:

PENALTY MATRIX FOR HELICOPTER OPERATIONS				
SN	Violations	Description	Deduction from monthly VGF	
1	Safety Violations	Any safety related concern reported by the passenger or observed by UCADA staff as per DGCA norms and SoP of UCADA.	1st instance	2%
			2nd instance	3%
			2nd instance onwards for each instance	5%

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2	Equipment Quality	Substandard equipment provided under the tender, including aircraft, parts, or ground support equipment.	1st instance	3%
			2nd instance	4%
			2nd instance onwards for each instance	5%
3	Non-Availability of Crew	Non-availability of crew incl. Ground staff, Engineer pilot etc.	1st instance	2%
			2nd instance	3%
			2nd instance onwards for each instance	5%
4	Mis-conduct by Operator crew	Any misconduct reported by <ul style="list-style-type: none"> • Passenger • UCADA staff 	1st instance	3%
			2nd instance	4%
			2nd instance onwards for each instance	5%
5	Inadequate / Delay in report submission to UCADA	Improper reporting or Delay in submission of report on the date mentioned in the tender document.	1st instance	3%
			2nd instance	4%
			2nd instance onwards for each instance	5%
6	Non-availability of online ticketing system	In case any passenger reports non-availability of online ticketing system	1st instance	2%
			2nd instance	3%
			2nd instance onwards for each instance	5%
7	Overcharging	In case operator violates the maximum cap for Air fare as mentioned RCS guidelines	1st instance	5%
			2nd instance	7%
			2nd instance onwards for each instance	10%
8	Helicopter Downtime	In case the helicopter is unable to fly due to any reasons attributable to operator and is parked at UCADA premises.	3-5 days	3%
			6-8 days	5%
			more than 08 days	5% increase for each day shall be deducted

Note:

- For SN 8, UCADA may hold VGF payment for that particular month or terminate the contract at its sole discretion.
- No Penalty shall be charged, if the flights are cancelled due to reasons beyond the control of the operator.

9.4. The overall quantum of penalty in a calendar month shall be not exceeding more than 20% of monthly VGF value.

10. Data Sheet

SN	Parameters	Details
1.	Project Title	Selection of helicopter operator to operate helicopter service between Dehradun (Sahastradhara) and Banbasa

**Selection of Helicopter Operator to Operate Helicopter Service between DEHRADUN (SAHASTRADHARA)
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SN	Parameters	Details
2.	Project Scope	Helicopter Operations – between Dehradun (Sahastradhara) and Banbasa with financial support from state Government
3.	Authority	Uttarakhand Civil Aviation Development Authority (UCADA), Government of Uttarakhand
4.	Authority's representative and Address for communication, including bid submission	CEO, UCADA Address: Doon Helidrome, Sahastradhara Road, Mussoorie Bypass, PO- Kulhan, Dehradun, 248013 Email address: ucadadoon@gmail.com
5.	Term of the Agreement (Concession / Operations Period)	2 years (1 year contract + 1 year extension as per mutual agreement)
6.	Selection Process	Step 1 – Assessment of Eligibility / Technical Capacity Step 2 – Financial Proposals of only Technically Qualified Bidders shall be opened to select the Selected Bidder.
7.	Bid Parameter	Bidder quoting the minimum VGF (Viability Gap Funding) per seat shall be the selected bidder (incl. of GST and all other taxes).
8.	Financial Covenants	Non-Refundable Bid Document Fee: INR 11,800 (Rupees Eleven Thousand and Eight Hundred Only) (including GST @18%)
		Bid Security/ EMD: INR 5,00,000/- (Rupees Five Lakh only) in the form of BG/FDR/DD in favor of CEO, UCADA
		Performance Security- 05% of Yearly VGF (payable by Government to selected Bidder)



SECTION D: INSTRUCTIONS TO THE BIDDERS

11. Scope of bid

- 11.1.** The Authority wishes to receive Bids under this RFP from capable Bidders. No Bidder shall submit more than one Bid for the Project.
- 11.2.** Bidders are expected to carry out their own surveys, and other detailed examination of the Project before submitting their Bids. Nothing contained in the Bidding Documents shall be binding on the Authority nor confer any right on the Bidders, and the Authority shall not be liable for any omission, mistake or error in respect of any of the Bidding Documents or on account of any matter or thing arising out of or concerning or relating to the RFP, the Bidding Documents or the Bidding Process, including any error or mistake therein or in any information or data given by the Authority.
- 11.3.** Technical Bid shall be submitted both – online and as physical submission. The Technical Bid should be furnished in the format in Appendix and should be submitted along with all other requisite documents, duly signed by the Bidder's authorised signatory, prior to the Last Date for submission of Bid.
- 11.4.** Financial bids shall be submitted online only. The Financial Bid shall clearly indicate the bid, in both figures and words. **In the event of any difference between figures and words, the amount indicated in words shall be taken into account.**
- 11.5.** The Bidder shall deposit a Bid Security in accordance with the provisions of this RFP.
- 11.6.** **The validity period of the Bid Security shall not be less than 180 (one hundred and eighty) days, inclusive of claim period of 60 (sixty) days and may be extended as per terms of this RFP.** The Bid shall be summarily rejected if it is not accompanied by the Bid Security.
- 11.7.** The Bidder should submit a Power of Attorney as per the format at Appendix-III, authorizing the signatory of the Bid to commit the Bidder.
- 11.8.** Any condition or qualification or any other stipulation contained in the Bid shall render the Bid liable to rejection as a non-responsive Bid.
- 11.9.** The documents including this RFP and all attached documents, provided by the Authority are and shall remain or become the properties of the Authority and are transmitted to the Bidders solely for the purpose of preparation and submission of a Bid in accordance herewith. Bidders are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their Bid.

12. Number of bids and cost thereof

- 12.1.** No Bidder shall submit more than one Bid for the Project.
- 12.2.** The Bidders shall be responsible for all of the costs associated with the preparation of their Bids and their participation in the Bidding Process. The Authority will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

13. Site visit and verification of information

- 13.1.** Bidders are encouraged to submit their respective Bids after visiting the Project site and ascertaining for themselves the site conditions, demand, location, surroundings, state of clinical and para-clinical facilities, climate, availability of power, water and other utilities for construction, access to site, handling and storage of materials, weather data, applicable laws and regulations, and any other matter considered relevant by them.



14. Acknowledgement by bidder

14.1. It shall be deemed that by submitting the Bid, the Bidder has:

- a) made a complete and careful examination of the Bidding Documents;
- b) received all relevant information requested from the Authority;
- c) accepted the risk of inadequacy, error or mistake in the information provided in the Bidding Documents or furnished by or on behalf of the Authority relating to any of the matters referred above;
- d) satisfied itself about all matters, things and information necessary and required for submitting an informed Bid, execution of the Project in accordance with the Bidding Documents and performance of all of its obligations thereunder;
- e) agreed to be bound by the undertakings provided by it under and in terms hereof.

14.2. The Authority shall not be liable for any omission, mistake or error in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to the RFP or the Bidding Process, including any error or mistake therein or in any information or data given by the Authority

15. Right to accept or reject any or all Bids

15.1. Notwithstanding anything contained in this RFP, the Authority reserves the right to accept or reject any Bid and to annul the Bidding Process and reject all Bids, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons therefor. In the event that the Authority rejects or annuls all the Bids, it may, in its discretion, invite all eligible Bidders to submit fresh Bids hereunder.

15.2. The Authority reserves the right to reject any Bid if:

- a) a material misrepresentation made by the Bidder is uncovered at any time
or
- b) the Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Bid

Such misrepresentation/ improper response shall lead to the disqualification of the Bidder.

15.3. If disqualification/ rejection of a Bidder occurs after the Bids have been opened and the L1 Bidder gets disqualified/ rejected, then the Authority reserves the right to:

- a) Invite the remaining Bidders to match the L1 Bidder; or
- b) resubmit fresh Bids in accordance with the RFP; or
- c) take any such measure as may be deemed fit by the Authority, including annulment of the Bidding Process.

15.4. The Authority reserves the right to verify all statements, information and documents submitted by the Bidder in response to the RFP or the Bidding Documents and the Bidder shall, when so required by the Authority, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification by the Authority shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of the Authority there under.

15.5. The Authority may, at its sole discretion and on grounds of reciprocity, disqualify a Bidder, if any or all of its constituents are entities incorporated in a country where an entity incorporated in India does not have similar rights of bidding for contracts contemplated hereunder.

16. Clarifications

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- 16.1. Bidders requiring any clarification on the RFP may notify the Authority only by e-mail. They should send in their queries on or before the date specified in the schedule of Bidding Process. The Authority shall endeavor to respond to the queries within the period specified therein, but no later than 10 (ten) days prior to the Last Date for submission of Bid. The Authority will post all the queries and its responses on the Official Website without identifying the source of queries.
- 16.2. The Authority shall endeavor to respond to the questions raised or clarifications sought by the Bidders. However, the Authority reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring the Authority to respond to any question or to provide any clarification.
- 16.3. The Authority may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Bidders. All clarifications and interpretations issued by the Authority shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by Authority, or its employees or representatives shall not in any way or manner be binding on the Authority.

17. Amendment of RFP

- 17.1. At any time prior to the Last Date for submission of Bid, the Authority may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify the RFP by the issuance of Addenda
- 17.2. Any Addendum thus issued hereunder shall be hosted on the website of <https://uktenders.gov.in>.
- 17.3. In order to afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, the Authority may, in its sole discretion, extend the Last Date for submission of Bid.

PREPARATION AND SUBMISSION OF BID

18. Language

- 18.1. The Bid and all related correspondence and documents in relation to the Bidding Process shall be in English language. Supporting documents and printed literature furnished by the Bidder with the Bid may be in any other language provided that they are accompanied by translations of all the pertinent passages in the English language, duly authenticated and certified by the Bidder. Supporting materials, which are not translated into English, may not be considered. For the purpose of interpretation and evaluation of the Bid, the English language translation shall prevail.

19. Format and signing of bid

- 19.1. The Bidder shall provide all the information sought under this RFP. The Authority will evaluate only those Bids that are received in the required formats and complete in all respects. Incomplete and /or conditional Bids shall be liable to rejection.
- 19.2. The Bid shall be typed or written in indelible ink. It shall be duly signed in digital form by the authorized signatory of the Applicant. All the alterations, omissions, additions or any other amendments made to the Bid shall be initialed by the person(s) signing the Application. The Bid shall contain page numbers.

20. Submission of bids

- 20.1. The Bidder shall submit the Bid no later than the date and time specified as the Last Date for submission of Bid as per instructions below.



21. TECHNICAL BID (TO BE SUBMITTED ONLINE ONLY)

21.1. The Bidder shall submit the technical bid on the e-procurement platform of the Authority at the Official Website, duly signed in digital form by the authorised signatory of the Bidder, by uploading the complete and legible scanned/digital copies of the Technical Bid in pdf/digital format (i.e., scanned copy of original signed documents and the supporting documents). The submission shall comprise:

- a) Proof of submission of Non-Refundable Bid Document Fee;
- b) Technical Bid in the prescribed format (along with Annexes and supporting documents);
- c) All Appendices of the RFP (excluding financial bid); including but not limited to:
- d) Letter of Bid and Interest
- e) Particulars of the Bidder
- f) Power of Attorney for signing of Bid
- g) Bank Guarantee for Bid Security
- h) Letter comprising the Financial Bid (indicative)
- i) All others form forming part of this RFP;
- j) Incorporation Certificate; Memorandum and Articles of Association, all other documents as required

22. PHYSICAL HARD-COPY SUBMISSION

22.1. The following additional documents shall be separately submitted in original, to the Authority Representative mentioned in IFB, in a sealed envelope on or before the Last Date for submission of Bid, failing which the Bid shall be rejected:

- a) Power of attorney as required;
- b) Bank Guarantee/FDR/DD towards the Bid Security; and
- c) Proof of payment of Non-Refundable Bid Document Fee.
- d) All Affidavits/Undertakings as per the RFP.

Note: The whole technical bid need not to be submitted in hard copy.

22.2. The envelope specified in this Clause shall clearly bear the following identification: “Enclosures of the Bid for- “Selection of Helicopter Operator to operate helicopter service between Dehradun (Sahastradhara Heliport) And Banbasa”

22.3. If the envelope is not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the contents of the Bid and consequent losses, if any, suffered by the Bidder.

23. FINANCIAL BIDS: TO BE SUBMITTED ONLINE ONLY

23.1. The Financial Bid is to be submitted in the format downloaded from Official Website.

23.2. The Financial Bid is to be submitted online only, on the e-procurement platform of the Authority, duly signed in digital form by the authorised signatory of the Bidder.

23.3. The Bidder shall be responsible for its accuracy and correctness as per the version uploaded by the Authority and shall ensure that there are no changes caused in the content of the downloaded document. In case of any discrepancy between the document used for submission by the Bidder and the version uploaded by the Authority, the latter shall prevail.

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23.4. Bids submitted by special messenger, fax, telex, telegram, e-mail, or in any way other than on the specified e-platform for bidding, shall not be entertained and shall be rejected.

24. Last Date for submission of Bid

24.1. The Bid should be submitted before the Last Date for submission of Bid, on the Official Website along with a physical submission of the Technical Bid and other documents as per the format and in the manner and form as detailed in this RFP.

24.2. For the purpose of submission of the Bid on the Official Website, registration of the Bidder with Official Website is mandatory. For any assistance regarding e- tendering, the Bidder may go to the helpdesk on the Official Website. A Bidder who is already registered need not register again. However, the Bidder is required to have a Class-III Digital Certificate issued by a licensed Certifying Authority (CA).

24.3. The Authority may, in its sole discretion, extend the Last Date for submission of Bid by issuing an Addendum

24.4. Bids received by the Authority after the specified time on the Last Date for submission of Bid shall not be eligible for consideration and shall be summarily rejected.

25. Modification/ substitution/withdrawal of bids

25.1. The Bidder may modify, substitute or withdraw its Bid after submission, provided that the modification, substitution or withdrawal is received by the Authority prior to the closing time on the Last Date for submission of Bid. No Bid shall be modified, substituted or withdrawn by the Bidder on or after the closing time on the Last Date for submission of Bid

25.2. Any alteration/ modification in the Bid or additional information or material supplied subsequent to the closing time on the Last Date for submission of Bid, unless the same has been expressly sought for by the Authority, shall be disregarded.

EVALUATION PROCESS

26. Opening and evaluation of bids

26.1. The Authority shall open the Technical Bids at the time provided in the RFP, at the place specified in the Data Sheet and in the presence of the Bidders who choose to attend.

26.2. Bids for which a notice of withdrawal has been submitted in accordance with the RFP shall not be opened.

26.3. The Authority will subsequently examine and evaluate Bids in accordance with the provisions set out in Section E.

26.4. Bidders are advised that selection of Bidders will be entirely at the discretion of the Authority. Bidders will be deemed to have understood and agreed that no explanation or justification on any aspect of the Bidding Process or selection will be given.

26.5. Any information contained in the Bid shall not in any way be construed as binding on the Authority, its agents, successors or assigns, but shall be binding against the Bidder if the Project is subsequently awarded to it on the basis of such information.

26.6. The Authority reserves the right not to proceed with the Bidding Process at any time without notice or

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liability and to reject any or all Bid(s) without assigning any reasons.

27. Confidentiality

27.1. Information relating to the examination, clarification, evaluation, and recommendation of the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising the Authority in relation to, or matters arising out of, or concerning the Bidding Process. The Authority will treat all information, submitted as part of Bid, in confidence and will require all those who have access to such material to treat the same in confidence. The Authority may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or the Authority or as may be required by law or in connection with any legal process.

28. Tests of responsiveness

28.1. Prior to evaluation of Bids, the Authority shall determine whether each Technical Bid is responsive to the requirements of the RFP. A Technical Bid shall be considered responsive if:

- a) it is received as per the specified format;
- b) it is received (both physically and online) by the Last Date for submission of Bid, including any extension thereof;
- c) it is accompanied by the Bid Security;
- d) it is accompanied by the Power of Attorney as specified
- e) it contains all the information and documents (complete in all respects) as requested in this RFP;
- f) it contains information in formats same as those specified in this RFP;
- g) it does not contain any condition or qualification;
- h) it is not non-responsive in terms hereof.

28.2. Financial Bid shall be submitted online only – as per the format provided on the tendering portal. A Financial Bid not conforming with the format provided online for submission of the Bid shall not be considered as responsive to the requirements of the RFP.

28.3. The Authority reserves the right to reject any Bid which is non-responsive and no request for alteration, modification, substitution or withdrawal shall be entertained by the Authority in respect of such Bid. Provided, however, that the Authority may, in its discretion, allow the Bidder to rectify any infirmities or omissions if the same do not constitute a material modification of the Bid.

28.4. To facilitate evaluation of Bids, the Authority may, at its sole discretion, seek clarifications from any Bidder regarding its Bid. Such clarification(s) shall be provided within the time specified by the Authority for this purpose. Any request for clarification(s) and all clarification(s) in response thereto shall be in writing.

28.5. If a Bidder does not provide clarifications sought within the prescribed time, its Bid shall be liable to be rejected. In case the Bid is not rejected, the Authority may proceed to evaluate the Bid by construing the particulars requiring clarification to the best of its understanding, and the Bidder shall be barred from subsequently questioning such interpretation of the Authority.

Pre-Qualification and Bidding

29. Submission of bid

29.1. The Bidder shall submit its Bid in the form and manner to be set out in this RFP.

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30. Pre-qualification and notification

30.1. After the evaluation of Technical Bids, the Authority would announce a list of qualified Bidders (basis qualification and eligibility) who will be eligible for opening of their Financial Bids. All communications relating to Pre-qualification shall be uploaded on Official Website. The Authority will not entertain any query or clarification from Bidders who fail to pre-qualify.

31. Proprietary data

31.1. All documents and other information supplied by the Authority or submitted by a Bidder to the Authority shall remain or become the property of the Authority. Bidders are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their Bid. The Authority will not return any Bid or any information provided along therewith.

32. Correspondence with the bidder

32.1. Save and except as provided in this RFP, the Authority shall not entertain any correspondence with any Bidder in relation to the acceptance or rejection of any Bid.

33. Bid security

33.1. The Bidder shall furnish as part of its Bid, a Bid Security, for an amount as mentioned in Data Sheet, and in the form of a bank guarantee/FDR/DD issued by a nationalized bank, or a Scheduled Bank in India having a net worth of at least Rs. 1,000 crore (Rupees one thousand crore), in favor of the Authority in the format at Appendix-IV (the "Bank Guarantee") and having a validity period of not less than 180 (One hundred eighty) days from the Last Date for submission of Bid, inclusive of a claim period of 60 (sixty) days.

33.2. Any Bid not accompanied by the Bid Security shall be summarily rejected by the Authority as non-responsive.

33.3. The Bid Security of unsuccessful Bidders shall be returned by the Authority, without any interest, as promptly as possible on acceptance of the Bid of the Selected Bidder or when the Bidding process is cancelled by the Authority, and in any case within 180 (one hundred and eighty) days from the Last Date for submission of Bid.

33.4. The Selected Bidder's Bid Security will be returned, without any interest, upon the furnishing the Performance Security in accordance with the provisions thereof.

33.5. The Authority shall be entitled to forfeit and appropriate the Bid Security as Damages inter alia in any of the events specified herein below. The Bidder, by submitting its Bid pursuant to this RFP, shall be deemed to have acknowledged and confirmed that the Authority will suffer loss and damage on account of withdrawal of its Bid or for any other default by the Bidder during the period of Bid validity as specified in this RFP. No relaxation of any kind on Bid Security shall be given to any Bidder.

33.6. The Bid Security shall be forfeited as Damages without prejudice to any other right or remedy that may be available to the Authority under the Bidding Documents or otherwise, if

- a) a Bidder withdraws its Bid during the period of Bid validity as specified in this RFP and as extended by mutual consent of the respective Bidder(s) and the Authority;

33.7. the Selected Bidder fails within the specified time limit -

- a) to sign and return the duplicate copy of LOA; or
- b) to furnish the Performance Security within the period prescribed in the LoA.

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SECTION E: CRITERIA FOR EVALUATION

34. Eligibility of bidders (Minimum Eligibility Criteria)

34.1. For determining eligibility of Bidder for submission of Bids hereunder, the Bidder, shall necessarily fulfil the following criterion:

Criterion	Description	Documentary Evidence required
1.	A Bidder shall be a company registered under the Companies Act, 2013.	Copy of registration.
2.	Bidder shall have valid Income Tax (PAN card) & GST Registration.	Copy of PAN card & GST certificate
3.	Any entity which has been barred by the Union or State Government, or any entity controlled by it, from participating in any project (PPP or otherwise), and the bar subsists as on the date of Bid, would not be eligible to bid.	Affidavit duly notarized regarding blacklisting /debaring
4.	Financial Capability of the bidders would be evaluated on the basis of the following: a. Net worth for the last three financial years, 2022-23, 2023-24 and 2024-25 must be positive. b. Minimum Average annual Turnover of Rs 2.5 Crore for the last three financial years 2022-23, 2023-24 and 2024-25.	Certificate duly signed and stamped by Chartered Accountant (CA) to be furnished clearly indicating UDIN no. of CA. Also, audited copies of Balance sheets, Profit-loss statements for FY 2022-23, 2023-24 and 2024-25.
5.	A valid Scheduled Operator's Permit (SOP) or a Scheduled Commuter Operator (SCO) permit for scheduled air transport service (passenger) issued by the DGCA, or A valid Non-Scheduled Operator's Permit (NSOP) for non-scheduled air transport service (passenger) issued by the DGCA, or A valid air operator permit (AOP) or equivalent permit issued by the competent civil aviation regulatory authority of any foreign country, or Entities which do not have a valid AOP at the time of bidding under the Scheme, but which have applied for an initial No Objection Certificate (NOC) from MoCA, as per applicable regulations, for obtaining Air Operator Certificate (AOC) for Scheduled Passenger Air Transport Service or Scheduled Commuter Air Transport Services before	Relevant document issued by the competent authority.

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Criterion	Description	Documentary Evidence required
	the last date of Submission of Initial Proposals of the respective bidding cycle.	

Note: Any award of Project pursuant to this RFP shall be subject to the terms of Bidding Documents

35. Evaluation of bids

35.1. Only those Bidders who meet the eligibility criteria specified above, shall qualify for evaluation. Bids of firms who do not meet these criteria shall be rejected.

36. Prequalification of Bidders

36.1. The credentials of eligible Bidders shall be measured in terms of their Minimum Eligibility Criteria.

37. Selection of Bidder

37.1. The Bidders qualified in the Technical Bid shall be informed individually about the time of opening of the Financial Bids. The Authority shall open the Financial Bids of the Bidders qualified in the Technical Bid on the scheduled date and time in the presence of the authorized representatives of the Bidders who may choose to attend.

37.2. The selected helicopter operator shall not be allow to charge VGF more than maximum VGF cap as specified the below table (As per RCS, Ministry of Civil Aviation, Government of India, Version 5.5 – November 2024):-

37.3. VGF cap for helicopter operation:

VGF cap for helicopter operation – single-engine helicopter*:

S.No.	Flight Duration (in minutes)	VGF Cap per RCS Seat (in INR)
1.	00 – 10	1,022
2.	11 – 15	1,535
3.	16 – 20	3,523
4.	21 – 25	5,511
5.	26 – 30	7,501
6.	31 – 35	8,934
7.	36 – 40	10,315
8.	41 – 45	11,747
9.	46 – 50	11,912
10.	51 – 55	12,098
11.	56 – 60	12,262
12.	> 60	12,262

37.4. The Bidder whose Bid is adjudged as responsive and technically qualified and who quotes the lowest **VGF per seat per one-way flight on the subject route** shall ordinarily be declared as the selected Bidder (the “Selected Bidder”). In the event that the Authority rejects or annuls all the Bids, it may, in its discretion, invite all eligible Bidders to submit fresh Bids hereunder.

37.5. In the event that the L1 Bidder withdraws or is not selected for any reason in the first instance (the “first round of bidding”), the Authority may invite all the remaining Bidders to revalidate or extend their respective Bid Security, as necessary, and match the Bid of the aforesaid L1 Bidder (the “second round of bidding”). If in the second round of bidding, only one Bidder matches the L1 Bidder, it shall be the Selected Bidder. If two or more Bidders match the said L1 Bidder in the second round of bidding, then the Bidder whose Bid was lower as

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compared to other Bidder(s) in the first round of bidding shall be the Selected Bidder. For example, if the second and third lowest Bidders in the first round of bidding offer to match the said L1 Bidder in the second round of bidding, the said second lowest Bidder shall be the Selected Bidder.

- 37.6.** In the event that no Bidder offers to match the L1 Bidder in the second round of bidding as specified above, the Authority may, in its discretion, invite fresh Bids (the "third round of bidding") from all Bidders except the L1 Bidder of the first round of bidding, or annul the Bidding Process, as the case may be.
- 37.7.** After selection, a Letter of Award (the "LOA") shall be issued, in duplicate, by the Authority to the Selected Bidder and the Selected Bidder shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Bidder is not received by the stipulated date, the Authority may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as Damages on account of failure of the Selected Bidder to acknowledge the LOA, and the next eligible Bidder may be considered.
- 37.8.** After acknowledgement of the LOA and submission of performance security by the Selected Bidder, the authority shall go ahead with signing of contract agreement with the selected bidder.
- 37.9.** The selected bidder shall commence the operations on the said route as per the terms & conditions after signing of contract agreement with UCADA.

38. Contacts during bid evaluation

- 38.1.** Bids shall be deemed to be under consideration immediately after they are opened and until such time the Authority makes official intimation of award/ rejection to the Bidders. While the Bids are under consideration, Bidders and/ or their representatives or other interested parties are advised to refrain, save and except as required under the Bidding Documents, from contacting by any means, the Authority and/ or their employees/ representatives on matters related to the Bids under consideration.

39. Performance Security

- 39.1.** Within 14 days of issuance of LOA to the successful bidder shall furnish to UCADA the performance security for an amount equivalent to 05% of Yearly VGF, in the form of bank guarantee. Performance security shall be valid till 60 days beyond the expiry of the contract.
- 39.2.** The performance security shall be payable to UCADA as compensation for any loss resulting from the operator's failure to complete its obligation under this contract.
- 39.3.** Performance security shall be released by UCADA and returned to the operator not later than the thirty (30) days from the date of expiry of the contract. In case of extension in contract period, performance security shall be extended/ amended accordingly.

40. Fraud and corrupt practices

- 40.1.** The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process and subsequent to the issue of the LOA Notwithstanding anything to the contrary contained herein, or in the, the Authority may reject a Bid, or withdraw the LOA, as the case may be, without being liable in any manner whatsoever to the Bidder if it determines that the Bidder, as the case may be, has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process. In such an event, the Authority shall be entitled to forfeit and appropriate the Bid Security or Performance Security, as the case may be, as Damages, without prejudice to any other right or remedy that may be available to the Authority under the Bidding Documents and / or otherwise.
- 40.2.** Without prejudice to the rights of the Authority hereinabove and the rights and remedies which the Authority may have under the LOA, or otherwise, if a Bidder, as the case may be, is found by the Authority to have directly

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or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Bidding Process, or after the issue of the LOA or the execution of project, such Bidder shall not be eligible to participate in any tender issued by the Authority during a period of 2 (two) years from the date such Bidder, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.

40.3. For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them:

40.4. “corrupt practice” means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process (for avoidance of doubt, offering of employment to, or employing, or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly, with the Bidding Process or the LOA, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Bidding Process

40.5. “fraudulent practice” means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Bidding Process;

40.6. “coercive practice” means impairing or harming or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the Bidding Process;

40.7. “undesirable practice” means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a Conflict of Interest; and

40.8. “restrictive practice” means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

41. Pre-bid conference

41.1. A Pre-Bid Conference of the potential Bidders shall be convened at the designated date, time and place. A maximum of three representatives of each Bidder shall be allowed to participate on production of authority letter from the Bidder. All the interested bidders shall submit the pre-bid queries in writing at least 01 day prior to the date of pre-bid meeting on e-mail id mentioned in the RFP.

41.2. During the course of Pre-Bid Conference(s), the Bidders will be free to seek clarifications and make suggestions for consideration of the Authority. The Authority shall endeavour to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.

42. Miscellaneous

42.1. The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts in Uttarakhand shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the Bidding Process.

- i. The Authority, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to:
- ii. consult with any Bidder in order to receive clarification or further information;
- iii. suspend and/ or cancel the Bidding Process and/ or amend and/ or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;

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- iv. qualify or not to qualify any Bidder and/ or to consult with any Bidder in order to receive clarification or further information;
 - v. retain any information and/ or evidence submitted to the Authority by, on behalf of, and/ or in relation to any Bidder; and/ or
 - vi. Independently verify, disqualify, reject and/ or accept any and all submissions or other information and/ or evidence submitted by or on behalf of any Bidder.
- 42.2.** It shall be deemed that by submitting the Bid, the Bidder agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto, and/ or in connection with the Bidding Process, and waives to the fullest extent permitted by applicable laws, any and all rights and/ or claims it may have in this respect, whether actual or contingent, whether present or in future.



SECTION F: GENERAL CONDITIONS OF CONTRACTS

43. Law Governing Contract

43.1. This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.

44. Language

44.1. This Contract has been executed in English, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

45. Communications

45.1. Any communication required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person/e-mail to an authorized representative of the Party to whom the communication is addressed.

45.2. A Party may change its address for notice hereunder by giving the other Party a communication of such change in the address.

46. Modifications or Variations

46.1. Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

47. Force Majeure

47.1. Definition

- a. For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable, and makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible under the circumstances, and subject to those requirements, includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockouts or other industrial action confiscation or any other action by Government agencies.
- b. Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or such Party's staffs or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected to both take into account at the time of the conclusion of this Contract, and avoid or overcome in the carrying out of its obligations hereunder.
- c. Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

47.2. No Breach of Contract:

- a. The failure of a Party to fulfill any of its obligations hereunder shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this Contract.

47.3. Measures to be Taken

- a. A Party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.

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- b. A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than fourteen (14) calendar days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.
- c. Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.
- d. During the period of their inability to perform the Services as a result of an event of Force Majeure, the Consultant, upon instructions by the Client, shall either:
 - 47.4. demobilize, in which case the Consultant shall be reimbursed for additional costs they reasonably and necessarily incurred, and, if required by the Client, in reactivating the Services; or
 - 47.5. continue with the Services to the extent reasonably possible, in which case the Consultant shall continue to be paid under the terms of this Contract and be reimbursed for additional costs reasonably and necessarily incurred.
- e. In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to Clauses GCC 51.1 & 51.2.

48. Suspension

- 48.1. UCADA may, by written notice of suspension to the operator, suspend all payments to the Consultant hereunder if the Consultant fails to perform any of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall request the operator to remedy such failure within a period not exceeding thirty (30) calendar days after receipt by the operator of such notice of suspension.

49. Termination

This Contract may be terminated by either Party as per provisions set up below:

49.1. By UCADA

- i. UCADA may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (e) of this Clause. In such an occurrence the Client shall give at least thirty (30) calendar days' written notice of termination to the operator in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e):
 - a. If the operator fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension;
 - b. If the operator becomes insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;
 - c. If the operator fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GCC 52.2;
 - d. If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

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- e. If UCADA, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;
- ii. Furthermore, if UCADA determines that the operator has engaged in corrupt, fraudulent, collusive, coercive or obstructive practices, in competing for or in executing the Contract, then UCADA may, after giving fourteen (14) calendar days written notice to the operator, terminate the Contract.

49.2. By the Operator

- i. The operator may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Client, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.
 - a. If UCADA fails to pay any money due to the operator pursuant to this Contract and not subject to dispute pursuant to Clause GCC 51.2 within forty-five (45) calendar days after receiving written notice from the operator that such payment is overdue.
 - b. If, as the result of Force Majeure, the operator is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days.
 - c. If UCADA fails to comply with any final decision reached as a result of arbitration pursuant to Clause GCC 51.2.
 - d. If UCADA is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Consultant may have subsequently approved in writing) following the receipt by UCADA of the operator's notice specifying such breach.

49.3. Payment upon Termination

- i. Upon termination of this Contract, UCADA shall make the following payments to the operator:
 - a. payment for Services satisfactorily performed prior to the effective date of termination; and
 - b. in the case of termination pursuant to paragraphs (d) of Clause GCC 41.1, reimbursement of any reasonable cost incidental to the prompt and orderly termination of this Contract.

50. Law Applicable to Services

50.1. The operator shall perform the Services in accordance with the Contract and the Applicable Law and shall take all practicable steps to ensure that any of its hired personals, comply with the Applicable Law.

51. Fairness and Good Faith

51.1. Both the Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

52. Settlement of Disputes

52.1. Amicable Settlement

- i. The Parties shall seek to resolve any dispute amicably by mutual consultation.
- ii. If either Party objects to any action or inaction of the other Party, the objecting Party may file a written Notice of Dispute to the other Party providing in detail the basis of the dispute. The Party receiving the Notice of Dispute will consider it and respond in writing within fourteen (14) days after receipt. If that Party fails to respond within fourteen (14) days, or the dispute cannot be amicably settled within fourteen (14) days following the response of that Party, Clause GCC 51.2 shall apply.

52.2. Dispute Resolution

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- i. Any dispute between the Parties arising under or related to this Contract that cannot be settled amicably may be referred to by either Party to the adjudication/arbitration.
- ii. The venue of arbitration shall be Dehradun, Uttarakhand. The services under the contract shall continue during the adjudication/arbitration proceedings.

53. Verification of Flight Duration

The one-way flight duration quoted by the operator shall be verified by the Operations Department of UCADA during Technical Evaluation. The duration so validated shall be final and binding.



SECTION G: APPENDICES

Appendix I: Letter of Bid and Interest

(To be signed and submitted by the Bidder's authorized signatory on Bidder's Letterhead)

Dated:

To,
[CEO, UCADA]
Uttarakhand Civil Aviation Development Authority,
Government of Uttarakhand,
[Doon Helidrome,
Sahastradhara Road,
Dehradun-248001

Subject: Bid for the Project - ***"Selection of Helicopter Operator to operate helicopter service between Dehradun (Sahastradhara Heliport) And Banbasa"***

Dear Sir,

- 1 With reference to your RFP document dated _____, I/we, having examined the Bidding Documents and understood their contents, hereby submit my/our Bid(s) for the aforesaid Project. The Bid is unconditional and unqualified.
- 2 I/ We acknowledge that the Authority will be relying on the information provided in the Bid and the documents accompanying the Bid for selection of the Bidder for the aforesaid project, and we certify that all information provided therein is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Bid are true copies of their respective originals.
- 3 This statement is made for the express purpose of qualifying as a Bidder for the implementation of the aforesaid Project.
- 4 I/ We shall make available to the Authority any additional information it may find necessary or require supplementing or authenticate the Bid.
- 5 I/ We acknowledge the right of the Authority to reject our Bid without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
- 6 I/ We declare that:
- 7 I/ We have examined and have no reservations to the Bidding Documents, including any clarifications or Addendum issued by the Authority;
- 8 I/ We do not have any conflict of interest in accordance with clauses of the RFP document;
- 9 I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in of the RFP document, in respect

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of any tender or request for proposal issued by or any agreement entered into with the Authority or any other public sector enterprise or any government, Central or State; and

- 10 I/ We understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any Bid that you may receive nor to invite the Bidders to Bid for the Project, without incurring any liability to the Bidders, in accordance with of the RFP document.
- 11 I/ We believe that we satisfy(s) all eligibility requirements as specified as specified in the RFP document and am/ are qualified to submit a Bid.
- 12 I/We further certify that we are not barred by the Central Government/ State Government or any entity controlled by it, from participating in any project (PPP or otherwise), and no bar subsists as on the date of Bid.
- 13 I/ We undertake that in case due to any change in facts or circumstances during the Bidding Process, we are attracted by the provisions of disqualification in terms of the provisions of this RFP, we shall intimate the Authority of the same immediately.
- 14 I/ We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the selection of the Bidder, or in connection with the Bidding Process itself, in respect of the abovementioned Project and the terms and implementation thereof.
- 15 I/ We have studied all the Bidding Documents carefully. We understand that except to the extent as expressly set forth in theRFP, we shall have no claim, right or title arising out of any documents or information provided to us by the Authority or in respect of any matter arising out of or relating to the Bidding Process including the award of Project.
- 16 The Bid Security in the form of a Bank Guarantee/FDR/DD has been submitted.
- 17 The documents accompanying the Bid, required to be submitted in original as specified in the RFP including the physical submission of the Technical Bid, have been submitted in a separate envelope and the documents specified in RFP have been uploaded/ are being uploaded on the Official Website.
- 18 I/ We agree and understand that the Bid is subject to the provisions of the Bidding Documents. In no case, I/we shall have any claim or right of whatsoever nature if the Project is not awarded to me/us or our Bid is not opened or rejected.
- 19 The bid variable been quoted by me/us after taking into consideration all the terms and conditions stated in the RFP, our own estimates of costs and after a careful assessment of the site and all the conditions that may affect the project cost and implementation of the Project.
- 20 I/ We shall keep this offer valid for 120 (one hundred and twenty) days from the Last Date for submission of Bid specified in the RFP.

In witness thereof, I/we submit this Bid under and in accordance with the terms of the RFP document.

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Authorized signatory

Date:

Name, designation and seal of Bidder

Place:

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Appendix II: Particulars of the Bidder

(To be printed on A4 paper and signed by the Bidder's authorized signatory)

Details of Bidder

- a) Name:
- b) Legal Status:
- c) Country of incorporation:
- d) Address of the corporate headquarters in India:
- e) Year of Incorporation:

Brief description of the Company

Details of individual(s) who will serve as the point of contact / communication for the Authority within the Company:

- a) Name:
- b) Designation:
- c) Company:
- d) Address:
- e) Telephone Number and Fax Number:
- f) E-Mail Address:

Particulars of the Authorised Signatory of the Bidder:

- a) Name:
- b) Designation:
- c) Address:
- d) Telephone Number and Fax Number:
- e) E-Mail Address:

Attach constitutional documents of each the bidder – Certificate of Incorporation; Memorandum of Association, GST registration, etc.

Also attached certification of designation issued by the concerned Authority of India or relevant documents establishing the eligibility of Applicant to qualify as a designated helicopter operator of India

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Appendix III: Power of attorney for signing of bid¹
(stamp paper of appropriate value and notarized)

Know all men by these presents, We.....(name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorize Mr./ Ms. (name)son/daughter/wife of and presently residing at, who is presently employed with us and holding the position of, as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Bid for the Project proposed or being developed by the (the “Authority”) including but not limited to signing and submission of all applications, bids and other documents and writings, participate in Pre-Bids and other conferences and providing information/ responses to the Authority, representing us in all matters before the Authority, signing and execution of all contracts including the LoA undertakings consequent to acceptance of our bid, and generally dealing with the Authority in all matters in connection with or relating to or arising out of our bid for the said Project and/ or upon award thereof to us

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE,, THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THISDAY OF 2.....

For

(Signature, name, designation and address)

Witnesses:

- 1.
- 2.

(Notarised)

Accepted

¹To be submitted in original

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.....

(Signature)

(Name, Title and Address of the Attorney)

Notes:

The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.

Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.



Appendix IV: Bank guarantee for Bid Security
(as per Bank's format)

B.G. No.

Dated:

In consideration of you,, having its office at....., (hereinafter referred to as the "Authority", which expression shall unless it be repugnant to the subject or context thereof include its, successors and assigns) having agreed to receive the Bid of.....(a company registered under the Companies Act, 1956/2013) and having its registered office at (hereinafter referred to as the "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its/their executors, administrators, successors and assigns), for the..... Project (hereinafter referred to as "the Project") pursuant to the RFP Document date issued in respect of the Project and other related documents (hereinafter collectively referred to as "Bidding Documents"), we (Name of the Bank) having our registered office at..... and one of its branches at(hereinafter referred to as the "Bank"), at the request of the Bidder, irrevocably, unconditionally and without reservation guarantee the due and faithful fulfillment and compliance of the terms and conditions of the Bidding Documents (including the RFP Document) by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the Authority an amount of Rs..... (Rupees only) (hereinafter referred to as the "Guarantee") as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfil or comply with all or any of the terms and conditions contained in the said Bidding Documents.

Any such written demand made by the Authority stating that the Bidder is in default of the due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents shall be final, conclusive and binding on the Bank.

We, the Bank, do hereby unconditionally undertake to pay the amounts due and payable under this Guarantee without any demur, reservation, recourse, contest or protest and without any reference to the Bidder or any other person and irrespective of whether the claim of the Authority is disputed by the Bidder or not, merely on the first demand from the Authority stating that the amount claimed is due to the Authority by reason of failure of the Bidder to fulfil and comply with the terms and conditions contained in the Bidding Documents including failure of the said Bidder to keep its Bid open during the Bid validity period as set forth in the said Bidding Documents for any reason whatsoever. Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs. (Rupees..... only).

This Guarantee shall be irrevocable and remain in full force for a period of 180 (one hundred and eighty) days from the Last Date for submission of Bid inclusive of a claim period of 60 (sixty) days or for such extended period as may be mutually agreed between the Authority and the Bidder, and agreed to by the Bank, and shall continue to be enforceable till all amounts under this Guarantee have been paid

We, the Bank, further agree that the Authority shall be the sole judge to decide as to whether the Bidder is in default of due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents including, inter alia, the failure of the Bidder to keep its Bid open during the Bid validity period set forth in the said Bidding Documents, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the Authority and the Bidder or any dispute pending before any Court, Tribunal, Arbitrator or any other authority.

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The Guarantee shall not be affected by any change in the constitution or winding up of the Bidder or the Bank or any absorption, merger or amalgamation of the Bidder or the Bank with any other person.

In order to give full effect to this Guarantee, the Authority shall be entitled to treat the Bank as the principal debtor. The Authority shall have the fullest liberty without affecting in any way the liability of the Bank under this Guarantee from time to time to vary any of the terms and conditions contained in the said Bidding Documents or to extend time for submission of the Bids or the Bid validity period or the period for conveying acceptance of Letter of Award by the Bidder or the period for fulfilment and compliance with all or any of the terms and conditions contained in the said Bidding Documents by the said Bidder or to postpone for any time and from time to time any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Bidding Documents or the securities available to the Authority, and the Bank shall not be released from its liability under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of time being given to the said Bidder or any other forbearance, act or omission on the part of the Authority or any indulgence by the Authority to the said Bidder or by any change in the constitution of the Authority or its absorption, merger or amalgamation with any other person or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Bank from its such liability.

Any notice by way of request, demand or otherwise hereunder shall be sufficiently given or made if addressed to the Bank and sent by courier or by registered mail to the Bank at the address set forth herein.

We undertake to make the payment on receipt of your notice of claim on us addressed to [name of Bank along with branch address] and delivered at our above branch which shall be deemed to have been duly authorised to receive the said notice of claim.

It shall not be necessary for the Authority to proceed against the said Bidder before proceeding against the Bank and the guarantee herein contained shall be enforceable against the Bank, notwithstanding any other security which the Authority may have obtained from the said Bidder or any other person and which shall, at the time when proceedings are taken against the Bank hereunder, be outstanding or unrealised.

We, the Bank, further undertake not to revoke this Guarantee during its currency except with the previous express consent of the Authority in writing.

The Bank declares that it has power to issue this Guarantee and discharge the obligations contemplated herein, the undersigned is duly authorised and has full power to execute this Guarantee for and on behalf of the Bank.

For the avoidance of doubt, the Bank's liability under this Guarantee shall be restricted to Rs. crore (Rupees crore only). The Bank shall be liable to pay the said amount or any part thereof only if the Authority serves a written claim on the Bank in accordance with paragraph 9 hereof, on or before (Indicate date falling 180 days after the Last Date for submission of Bid).

Signed and delivered byBank

By the hand of Mr./Ms., its and authorized official.

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(Signature of the Authorised Signatory)

(Official Seal)

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**Appendix V: Format for Financial Proposal
(INDICATIVE – TO BE SUBMITTED ONLINE ONLY)**

To,
CEO, UCADA
Uttarakhand Civil Aviation Development Authority,
Government of Uttarakhand
Doon Helidrome,
Sahastradhara Road,
Dehradun-248001

Subject: Selection of Helicopter Operator to operate Helicopter Service between Dehradun (Sahastradhara) and Banbasa.

Dear Sir,

We hereby submit our Financial Proposal for above-mentioned Project, as quoted in the below table:

Tender Inviting Authority: CEO, Uttarakhand Civil Aviation Development Authority, Government of Uttarakhand								
Name of Work: SELECTION OF HELICOPTER OPERATOR TO OPERATE HELICOPTER SERVICE BETWEEN DEHRADUN (SAHASTRADHARA) AND BANBASA UNDER UTTARAKHAND AIR CONNECTIVITY SCHEME								
Contract No:								
Name of the Bidder/ Bidding Firm / Company :								
PRICE SCHEDULE								
(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)								
Sl. No.	Passenger seats available on one-way flight (Nos)	One-Way Flight duration for the route (in minutes)	Helicopter proposed to be deployed (Text)	Average operational cost of one-way flight In Figures To be entered by the Bidder Rs. P	Operational cost per seat Rs. P	% VGF Sought (in percentage)	TOTAL AMOUNT With Taxes	TOTAL AMOUNT In Words
1								
1.01					0.00		0.00	INR Zero Only
Total in Figures							0.00	INR Zero Only
Quoted Rate in Words		INR Zero Only						
Note:								
i. All the quoted rates shall be inclusive of GST and all other taxes.								
ii. Bidder quoting the minimum VGF per seat on a one-way flight on the subject route shall be the selected bidder.								
iii. Bidder shall comply by Airfare and VGF cap for helicopters and VGF cap (As per RCS, Ministry of Civil Aviation, Government of India, Version 5.5 - November 2024).								
iv. Any Bidder quoting more than the threshold limits mentioned in RCS, Ministry of Civil Aviation, Government of India, Version 5.5 - November 2024 shall be rejected right away.								
v. Bid shall be rejected, in case, any prospective bidder submits the financial bid in the technical cover of bid.								

As stated above, we seek Rupees _____ (in words) as the Viability Gap Funding (VGF) per seat on a one-way flight on the Dehradun-Banbasa-Dehradun route.

**Selection of Helicopter Operator to Operate Helicopter Service between DEHRADUN (SAHASTRADHARA)
– BANBASA under Uttarakhand Air Connectivity Scheme**



We are making this Financial Proposal after taking into consideration all the terms and conditions stated in the RFP Document and after careful assessment of the Project. We undertake to bear all risks and contingencies and all other conditions that may affect the Financial Proposal.

We agree to keep our offer valid for 180 days from the due date of submission of this Proposal.

Authorized signatory

Date:

Name and seal of Bidder

Place:

**Selection of Helicopter Operator to Operate Helicopter Service between DEHRADUN (SAHASTRADHARA)
– BANBASA under Uttarakhand Air Connectivity Scheme**



**Appendix VI: FORMAT FOR CHARTERED ACCOUNTANT CERTIFICATE FOR FINANCIAL CAPABILITY OF THE
BIDDER**

(On Chartered Accountant Letter head)

We have verified the Audited Financial Statements and other relevant records of M/s..... (Name of the bidder) and certify the following:

A. AUDITED ANNUAL TURNOVER OF LAST 03 YEARS:

FY	Turnover (in INR)
2022-23	
2023-24	
2024-25	
Average	

B. NETWORTH OF LAST 03 YEARS:

FY	Net Worth (in INR)
2022-23	
2023-24	
2024-25	

It is further certified that the above mentioned applicable figures are matching with the returns filed.

Name of Audit Firm:

Chartered Accountant:

Date:

Seal:

UDIN No.:

**Selection of Helicopter Operator to Operate Helicopter Service between DEHRADUN (SAHASTRADHARA)
– BANBASA under Uttarakhand Air Connectivity Scheme**



Annexure 1

Process of Online Bid Submission

1. Before uploading their Bid, the Bidders are advised to familiarize themselves with the uploading process as detailed out on the e-tendering portal.
2. For participation in the e-tendering process, the Bidders need to register themselves on e-tendering portal of the Government of Uttarakhand i.e. [uktenders.gov.in] and get issued Digital Class 3 signatures. The Bidder may be required to submit its documents including GST Certificate, PAN Card etc. at the time of registration. This Process may be taking some time. Hence, the Bidder is advised to undertake and complete registration at least a week in advance of the Last Date for submission of Bid.
3. On registration, they shall be provided User ID and a system generated password enabling them to download/ submit their Bid, along with Digital System Certificate (DSC). For any clarification/ difficulty regarding e-tendering process they can contact [E-tender Assistance Phone Number].
4. Bids without digital signatures shall not be accepted by the Electronic tendering system.
5. Bids must be submitted on-line through e-portal before the specified time (to be counted as per server clock). The Bidders should Endeavour to submit their bids well in advance of the due time. The Authority shall not be responsible for the failure in submission of the bid for any reason including due to poor internet connection or network congestion or malfunction of the e-portal.